

Instructions to help you find an Independence Blue Cross

In-Network or Primary Care Physician

1. Via the Internet, type www.ibx.com in the web browser
2. In the “Find a Doctor, Select Provider Type,” choose the Doctor or Hospital option.
3. Click on “find participating doctors, hospitals, and ancillary providers”
4. Select one of the 3 categories listed on the “Provider Finder” page
5. Once you get further into the IBC screens, you can select the “plan preference” (the plan preferences for the District are either Personal Choice PPO, Keystone Direct POS (base plan), or Keystone HMO)
6. For the Keystone Direct POS or the Keystone HMO plans, once you find the doctor’s name, there should be the letters “PCP” in a blue circle listed in the “Accepting new Patients” column. If the PCP blue circle logo is not listed, click on the doctor’s name and look in the detail screen. If the doctor does not have the “PCP” logo, then he/she is not listed with Keystone as a primary care physician. Please make another selection.